

# The Checkatrade Report

Approved Electrics

2 March 2019

## Approved Electrics



A Loughton based independant electrician. I have over 20 years experience and as a sole trader can offer very competitive prices. I am an niceic approved contractor and part p compliant. I am happy to discuss and quote for your job no matter how small.

### Useful Contact Information

<b>Name</b>	Mr James Newman
<b>Address</b>	Loughton, Essex, IG10 1QB
<b>Telephone</b>	020 8508 9454
<b>Mobile</b>	07816312899
<b>Email</b>	mail@approvedelectrics.com
<b>Web</b>	www.approvedelectrics.com

### About This Report

Approved Electrics are members of the consumer information service Checkatrade. Checkatrade provide a free, independent service to consumers. We supply you with up-to-date information on trades and service providers, helping you to make informed decisions on whom you employ.

To join, our members are vetted then continuously monitored by feedback from their customers, which we make public. They agree to work to the high Checkatrade standard.

We enable our members to print this Report directly from our web site to show you their credentials and customer feedback.

They cannot change or select the vetting details or feedback – this comes unbiased from our database (print quality may vary).

This Report shows the 25 most recent feedback submissions for this member. Their entire feedback history can be read freely at

<http://www.checkatrade.com/ApprovedElectrics> If you have any further questions about this Report or member please call us on **0333 0146 190**.

#### Your Feedback Counts

To date we have received **4,186,761** feedback submissions from consumers like you. If you decide to employ this member, please add your

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comments online at

**<http://www.checkatrade.com/ApprovedElectricians>**

for the benefit of others. Alternatively, ask them for a customer feedback card and post it back to us free of charge.

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## Feedback Summary



Overall Rating	Positive Feedback	Last 6 Months
<b>9.91</b>	<b>96%</b>	<b>10.00</b>

### What do these Scores Mean?

The **chart** (left) shows this tradesperson's average score out of 10 in four key areas. The numbers are the average of all real customer scores given to this Checkatrade member with nothing left out.

The **overall rating** is the average of all of these scores added together. The **positive feedback rating** shows the percentage of past customers who would recommend them.

Specific customer scores are printed from page 4 of this Report onwards.

## More about the Trader

### Profile

Membership Number: **418970**  
Member Since: **24 February 2017**  
Total Feedback: **32**

ü **Recommended**

ü **Monitored**

### Vetting

Interviewed: **On 24 February 2017**  
Limited Company: **No**  
VAT Registered: **No**  
Public Liability Insurance: **Current - verified 3 July 2018**  
Insured by: **Covea**  
Coverage Amount: **2,000,000**  
Accreditations: NICEIC - Approved Contractor, NICEIC - Part-P Domestic Installer no., NICEIC - PAT Testing

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## References

Received as part of the vetting process upon application for Checkatrade membership.

### Landlords electrical report and maintenance work.

They are brilliant. A great reliable company.

Customer In Chigwell, 28 February 2017

### Replaced kitchen light.

Very happy with the service.

Customer In London, 28 February 2017

### Kitchen wiring and lighting. Bathroom lighting. New electric heater, A full safety test

Had a previous bad experiences with electricians, but now I would always go to Jim. He's fantastic, I wouldn't hesitate to recommend

Customer In Enfield, 28 February 2017

### Replacement consumer unit and garden lighting

Very reasonable and I have no problems recommending him

Customer In Epping, 1 March 2017

### Landlords safety report

Very reasonably priced.

Customer In Loughton, 1 March 2017

## The Checkatrade Standard

Our trades and services pledge to you, their customers, to:

- § Be honest.
- § Inform you of any call-out fees before attending the work.
- § Be realistic regarding start dates and how long work will take.
- § Return promptly all phone messages that you leave.
- § Keep all appointments booked and be on time. If unable to make original time or date, they will call you to let you know and reschedule where necessary.
- § Let you know immediately if they are unable to carry out estimated work, referring you back to Checkatrade for assistance in finding another tradesperson.
- § Be courteous and respectful to you, your property and your belongings.
- § Keep you notified of all aspects of the work being undertaken.
- § Advise you before commencing any works that generate further costs due to variation from the original contract.
- § Create an additional contract for any variations to the original contract agreement, signed by both parties (you and the tradesperson).
- § Never demand that payments must be cash.
- § Never be threatening, or verbally or physically abusive.
- § Deal with any complaints promptly and professionally.

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## Customer Feedback

The **25** most recent feedback submissions from the public for **Approved Electricians**. Their entire feedback history can be read freely at <http://www.checkatrade.com/ApprovedElectricians>.

	Tidiness	Timekeeping	Courtesy	Workmanship	Overall
<b>Rental properties services.</b> <p>We have used James for the last eight years for our rental properties and have found him to be reliable and professional in the service provided. Over the years he has an impeccable record of diagnosing the issue and resolving the cause without delay.</p> <p>Customer in London, 11 November 2018</p>	10	10	10	10	10
<b>New consumer unit fitted and 5 year NICEIC certificate of compliance</b> <p>I was extremely pleased with the work carried out, both neat and professional job. Found James Newman to be friendly and courteous and would not hesitate to recommend him. Will definitely use him again.</p> <p>Customer in Essex, 5 August 2018</p>	10	10	10	10	10
<b>Electric system certification and install of some electrical components to improve safety.</b> <p>The tests and checking for safety of the system were done meticulously and the electrician was helpful in giving all the explanations asked. Honest advice was given on how to improve the system.</p> <p>Customer in London, 25 June 2018</p>	10	10	10	10	10
<b>Supply and fit new consumer unit.</b>					

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<p>Work appears to have been carried out to a good standard. An earth fault in the power supply to the garage was detected and rectified without any additional cost.</p> <p>Customer in Chigwell, 3 April 2018</p>	10	9	10	10	9.75
<p><b>Replacement and new power points in kitchen for fridge and cooker.</b></p> <p>Very reliable and highly recommended.</p> <p>Customer in London, 23 March 2018</p>	10	10	10	10	10
<p><b>New light fitted.</b></p> <p>Really nice guy, came at the right time and even replaced the light switch free of charge, really happy.</p> <p>Customer in London, 7 March 2018</p>	10	10	10	10	10
<p><b>Assessed beeping alarm and fitted new mains powered smoke alarm.</b></p> <p>Excellent communication. Trustworthy and able to get on with the job without a worry at a good price too. Thanks for your help.</p> <p>Customer in London, 26 February 2018</p>	10	10	10	10	10
<p><b>Putting in an earth connection to our gas meter.</b></p> <p>Prompt, efficient and pleasant to deal with. Thank you. I would use James again for more electrical work.</p> <p>Customer in Epping, 19 February 2018</p>	10	10	10	10	10
<p><b>Quote for fitting of new shower, problem re electric immersion and also re electric storage heaters</b></p> <p>Mr Newman arranged to come to my property at 12 o'clock today (14.2.18) but sent me a text message at 12.01 to say he could not make it. No explanation or suggestion of re-arranging. I phoned him back at 12.12hrs but he did not answer. I left a voicemail but have not had a reply. Totally unprofessional. The score of '4' for courtesy is based on the fact that when I spoke with him to arrange the appointment he was polite, but his behaviours since</p>					0



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have been discourteous.  Customer in London, 14 February 2018					
<b>Several minor electrical jobs.</b>  James was polite, on time, efficient and very helpful. Would recommend.  Customer in London, 29 January 2018	9	10	10	10	9.75
<b>Electrics tripping.</b>  My downstairs electric kept tripping. James quickly located the fault and was clear on price for the work. I ideally need some safety work and updating he gave a quote for this the price seems reasonable he also gave good reasons for why it should be done.  Customer in Woodford Green, 5 January 2018	10	10	10	10	10
<b>I had an electrical report completed and a fuse box replaced.</b>  I am very happy with the jobs completed by James. He communicated brilliantly from the start, clearly explaining the costs and what the work would entail. I couldn't fault the work that was done and it was completed to a good quality. James was friendly, polite and reliable and I would definitely use him again.  Customer in Enfield, 26 September 2017	10	10	10	10	10
<b>Fitted chandelier.</b>  Very efficient, tidy and professional. Job done to satisfaction.  Customer in London, 16 June 2017	10	10	10	10	10
<b>New fuse box installed, sockets replaced and electrics tested.</b>  James just got down to work and got it all done. No messing about. Professional and friendly - would highly recommend.	10	10	10	10	10



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Customer in Loughton, 14 June 2017					
<b>Wire rejoined.</b> Very good and very efficient.	10	10	10	10	10
Customer in Brandon, 19 April 2017					
<b>Checking of electrical installations and issuing certificate.</b> Very pleased would highly recommend.	10	10	10	10	10
Customer in Epping, 19 April 2017					
<b>New electrical sockets installed.</b> Good professional job, and great timekeeping. Much cheaper than 24 hour call out services.	9	9	9	9	9
Customer in Loughton, 12 April 2017					
<b>2 NEW OUTDOOR SENSOR and SPOT LIGHTS TO GARDEN PLUS NEW FUSE BRAKER FOR FUSE BOX</b> VERY HELPFUL AND TURN UP ON TIME JUST GOT ON WITH THE WORK. HIS WORK IS EXCELLENT.	10	10	10	10	10
Customer in Chigwell, 5 April 2017					
<b>New fittings and dimmers put in and safety check with EIC certificate issued.</b> Polite, professional and reliable work carried out. Would highly recommend.	10	10	10	10	10
Customer in London, 28 March 2017					
<b>New exterior lights, changing 3 sockets from plug to fused sockets, replacing broken socket and timer switch, putting new pull cords on wall lights.</b> Excellent service - I would have no hesitation in recommending.	10	10	10	10	10
Customer in Loughton, 27 March 2017					



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<p><b>Bathroom extractor fan.</b></p> <p>I had condensation building up in my bathroom James came up with a suitable solution to give adequate ventilation via an electrical extractor fan. Competitively priced and a nice chap!</p> <p>Customer in Epping, 23 March 2017</p>	10	10	10	10	10
<p><b>Safety check done and minor works safety certificate issued.</b></p> <p>James was courteous and gave helpful advice on electrical safety regs relating to my rental property. Safety check carried out and certificate issued within an hour of completing the work. Happy with cost.</p> <p>Customer in London, 23 March 2017</p>	10	10	10	10	10
<p><b>PAT test, electrical safety test, light fitting, oven maintenance.</b></p> <p>Professional certificates provided for the electrical tests. Was also able to fix a few other different problems on the same day. Took the trouble to go out and get parts so it could all be done quickly without the need to come back another time. Also prompt to reply to my initial request, book and appointment and then arrive on time.</p> <p>Customer in London, 21 March 2017</p>	10	10	10	10	10
<p><b>Kitchen downlights.</b></p> <p>Meticulous and trustworthy.</p> <p>Customer in Loughton, 15 March 2017</p>	10	9	9	10	9.50
<p><b>Replaced fuseboard</b></p> <p>I was recommended James by a friend he was very easy to deal with and polite. Im pleased with his work and I found him good value for money.</p> <p>Customer in Romford, 12 March 2017</p>	9	10	10	10	9.75

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Date joined Checkatrade **24 February 2017**

Total amount of customer feedback **32**

Date of last feedback **11 November 2018**

Number in the last 6 months **2 feedback averaging 10.00**

Average Score **9.91**

## Customer Checklist

- ü **Read** through this Report carefully
- ü **Call** our Consumer Hotline on **0333 0146 190** or visit our web site at <http://www.checkatrade.com> if you want to confirm that the information in this Report is genuine.
- ü If you employ them, ask them for a feedback card that you can post back to us free of charge or please add your feedback for this member online at <http://www.checkatrade.com/ApprovedElectricians>.
- ü Next time you need some work doing, go straight to our web site <http://www.checkatrade.com> to find thousands of reputable tradespersons.